14thIQC International Quality Conference



14. International Quality Conference



CONFERENCE MANUAL

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This Conference has a motto "Quality, education, and innovation, the path to sustainable success".

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Sincerely yours. President of Organization Committee

Prof. dr Miladin Stefanovic

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International Quality Conference

CONTENT BOOK 1:

PLENARY SESSION1

1.	Slavko Arsovski THE SUSTAINABLE TRANSITION FROM QUALITY 4.0 TO QUALITY 5.0. A ROLE OF SUSTAINABLE SPIRITUAL AND INTELLIGENT LEADERSHIP IN THE CREATION OF INTANGIBLE CAPITAL FOR FUTURE
2.	Leonilde Varela, Goran Putnik, Gaspar Vieira, Vijaya Kumar Manupati, Cátia Alves GROUP D-M APPROACH FOR RANKING AND SELECTING MAINTENANCE TASKS FOR JOINT SCHEDULING WITH PRODUCTION ORDERS
3.	Andres Carrion, Jose Jabaloyes, Patricio Montesinos, Manuel Martinez EMOI: AN INNOVATION MANAGEMENT MODEL PROPOSAL47
4.	Tamara Papić, Tadeja Jere jakulin SYSTEM THINKING FOR BUSINESS MODEL INNOVATION
5.	Pavel Shcherban, Mazur Ekaterina Vladimirovna PRELIMINARY ASSESSMENT OF THE TECHNICAL CONSEQUENCES OF THE INCIDENTS ON THE NORD STREAM 1 AND 2 GAS PIPELINES. POSSIBLE WAYS OF SOLVING THE PROBLEMS
6.	Elsayed A. H. Elamir, Gehan A. Mousa, Abdelmohsen M. Desoky, Alaa Garad THE BIDIRECTIONAL RELATIONSHIP BETWEEN HIGHER EDUCATION AND INNOVATION: EMPIRICAL EVIDENCE FROM MENA REGION
7.	Aleksandar Rikalovic, Bojana Bajic ROAD TO INDUSTRY 5.0: CHALLENGES AND OPPORTUNITIES
SC	IENTIFIC FOCUS 1: QUALITY, BROAD PERSPECTIVE109

8.	Slavko Arsovski
	QUALITY 5.0: FROM CHALLENGES TO REALITY111
9.	Forough Farhadi Cheshmeh Morvari, Imadeddine Oubrahim, Ikram Ahidar A CONCEPTUAL REVIEW OF DIGITAL TWIN-BASED BUSINESS ECOSYSTEMS IN SUPPLY CHAIN PLANNING
10.	Miloš Jelić STRATEGIC DECISION-MAKING OF ORGANIZATION IN VOLATILE BUSINESS ENVIRONMENT

14thIQC **EVALUATE** International Quality Conference

11.	Marjetka Kastner, Mirjana Ivanuša Bezjak, Mojca Babuder BUSINESS PROCESS IMPROVEMENT - IMPROVEMENT OF INTERNAL CERTIFICATION PROCESSES
12.	Vladan Paunović, Sanja Puzović, Zoran Nešić, Jasmina Vesić Vasović USE OF INTEGRATED MCDM APPROACH FOR THE SELECTION OF LEAN TOOLS TO IMPROVE THE ORGANIZATIONAL-BUSINESS PERFORMANCE
13.	Aleksandra Jovičić, Marija Savković, Miladin Stefanović, Ivan Mačužić, Nastasija Nikolić THE IMPACT OF HORIZONTAL AND VERTICAL SYSTEMS INTEGRATION ON
	QUALITY 4.0
14.	Marek žJabłoński, Anna Prusak THE APPLICATION OF AHP IN ASSESSING QUALITATIVE ASPECTS OF WORK: A CASE STUDY OF A MUNICIPAL COMPANY169
15.	Jelena Jovanović AN APPROACH FOR BUSINESS-MANUFACTURING SYSTEMS MODELING IN ORDER TO APPLY OPTIMIZATION PROCESSES
16.	Dariusz Ras THE NEW MULTICRITERIA-BASED MODEL FOR QUALITY ASSESSMENT OF WRITTEN MEDIA MESSAGES - PERSPECTIVES FOR APPLICATION185
17.	Getahun Mekuria ASSESSMENT OF SERVICE QUALITY USING SYNERGIES OF FUZZY SERVQUAL, FUZZY KANO'S MODEL, AND FUZZY ANALYTIC NETWORK PROCESS INTO QFD
18.	Nikita Tsygankov, Anastasia Petrunina, Alexander Moskalev, Anatolii Vershkov SYSTEM OF BALANCED INDICATORS FOR NEW PRODUCT DEVELOPMENT STRUCTURES TAKING INTO ACCOUNT CUSTOMER SATISFACTION .227
19.	Tamer Haddad QUALITY EVALUATION OF CONCRETE BLOCK FOR WALLS PRODUCTION USING STATISTICAL PROCESS CONTROL (SPC) TOOLS: A PALESTINIAN CASE STUDY
20.	Sudaryanto Sudaryanto, Sisira Colombage, Bambang Irawan, Anifatul Hanim, Ivana Rosediana Dewi THE LOW-QUALITY INFLUENCE OF PURCHASING: THE CASE OF FASHION STORES IN INDONESIA
21.	Ashwin Singh Chouhan, Riya Raisinghani, Anam Khan, Arshi Khan, Manish Solanki, Arshi Khan A CASE STUDY ON THE SURVEY BASED RESEARCH OF CUSTOMER'S CHOICE OF TOOTHPASTE IN RAJASTHAN'S POPULATION
22.	Diah Yulisetiarini, Desiyah Rhamadani Damayanti, Ariwan Joko Nusbantoro THE EFFECT OF PRODUCT QUALITY AND STORE ATMOSPHERE ON CUSTOMER LOYALTY THROUGH CUSTOMER SATISFACTION AT ALFAMART JEMBER

International Quality Conference14th IQC 23. Chandrokolo V C C

23.	Chandrakala V G, Sowmya C U, Nagesha H G A STUDY ON FACTORS INFLUENCING THE CONSUMER BUYING BEH WITH REFERENCE TO ORGANIZED APPAREL RETAIL OUTLETS	
24.	Fandy Setya Gamaliel, Nina Nursida, Nida Amalia, Syahrial Shaddiq, R . Rudi A Lalu Supardin THE EFFECT OF COMPANY SIZE AND CORPORATE GOVERNANCE MECHANISMS ON PROFIT MANAGEMENT ACTIVITIES IN INDUSTRY	4.0
	IENTIFIC FOCUS 2: QUALITY ENGINEERING ANAGEMENT	
25.	Enriko Ceko ON THE RELATION BETWEEN ENTREPRENEURSHIP AND QUALITY MANAGEMENT	315
26.	Minwir AlShammari, Saleh Isa AN INVESTIGATION INTO TQM IN A RETAIL BANK IN THE KINGDOM BAHRAIN	
27.	Vartharaj Chetty, Sugandren Naidoo INTEGRATING CONSTRUCTS OF THE TECHNOLOGY ACCEPTANCE M AND TOTAL QUALITY MANAGEMENT TO IMPROVE DOCUMENT MANAGEMENT PERFORMANCE	
28.	Eka Rakhmat Kabul, Raden Rudi Alhempi, Satriadi Satriadi, Ranti Utami, Rachr Chartady, Syahrial Shaddiq INDEX SCALE OF TOTAL QUALITY MANAGEMENT IMPLEMENTATIO THE PERFORMANCE OF MSMES PRODUCERS OF GRC	N ON
29.	Fatma Lehyani, Alaeddine Zouari HOW DO TQM PRACTICES AFFECT EMPLOYEE EFFECTIVENESS IN TU SMES?	
30.	Jovana Nikolić, Miladin Stefanović, Nikola Simić DEVELOPMENT OF A FRAMEWORK FOR DEFINING THE CONCEPT OF QUALITY 4.0	
31.	Mueyyed Akram Omar Arslan, Sivadass Thiruchelvam, Gasim Hayder THE AVAILABILITY OF THE DOCUMENTATION REQUIREMENT TO OI THE ISO 9001:2015 CERTIFICATE IN PREFABRICATED BUILDING FACT IRAQ: A CASE STUDY	FORY-
32.	Getahun Mekuria AN EMPIRICAL INVESTIGATION ON THE PERFORMANCE OF THE COMPONENTS OF QUALITY MANAGEMENT: IN THE CASE OF ETHIOF MANUFACTURING COMPANIES	

14thIQC International Quality Conference

33.	Abdurrahman Abdurrahman, Awliya Afwa,Rofifah Fhadilla Bakris, Syahrial Shaddiq, R. Rudi Alhempi THE INFLUENCE OF DIGITAL MARKETING ON CONSUMER BUYING
	INTERESTON SHOPEE MARKETPLACE IN SOCIETY 5.0 (PEKANBARU CITY STUDENT CASESTUDY)421
34.	Jovan Šofranac, Vuk Petronijević, Nebojša Abadić MODEL OF DEVELOPMENT AND IMPLEMENTATION OF IMS431
35.	Davor Grgurovic OVERVIEW OF RISK MANAGEMENT TOOLS AND METHODS441
36.	Jovan Šofranac, Vuk Petronijević, Nebojša Abadić THE IMPACT OF QUALITY COSTS ON THE LEVEL OF IMS MATURITY
37.	Mohsen Anvari, Abolghasem Anvari, Alireza Anvari EVALUATING SCOR METRICS OF SUPPLY CHAIN PERFORMANCE BASED ON INVENTORY MANAGEMENT
38.	Zorica Lazic, Milica Grujic, Vladimir Skoric, Srdjan Milicevic IMPACT OF GLOBAL CRISIS ON SUPPLY CHAIN MANAGEMENT QUALITY: CASE STUDIES
39.	B Vanishree, T S Nanjundeswaraswamy, D R Swamy MODELLING CRITICAL SUCCESS FACTORS OF GREEN SUPPLY CHAIN MANAGEMENT-AN INTEGRATED APPROACH OF PARETO, ISM AND SEM
40.	Maciej Urbaniak, Dominik Zimon EXPECTATIONS TOWARDS SUPPLIERS IN TERMS OF ENSURING AND
	IMPROVING THE QUALITY OF PRODUCTS AND PROCESSES
41.	Eka Rakhmat Kabul, Romandus Hamonangan, R. Rudi Alhempi, Satriadi, Tubel Agusven, Syahrial Shaddiq ANALYSIS OF CUSTOMER SERVICE QUALITY MANAGEMENT IN
	IMPLEMENTATION OF TSM KODAWARI AT TAM WORKSHOP523
SC	IENTIFIC FOCUS 3: QUALITY AND INDUSTRY537
42.	Olga Safonova, Vladimir Konyukhov
	ENSURING THE COMPETITIVENESS OF INDUSTRIAL ENTERPRISES BASED
	ON METHODS FOR ASSESSING THE QUALITY
	OF INDUSTRIAL PRODUCTS

International Quality Conference14th IQC 25. Marija Sandanić Million

45.	Marija Savković, Miloš Petrović, Carlo Caiazzo, Marko Đapan, Arso Vukićević DETERMINE MUSCLE STRAIN OF ASSEMBLY WORKERS BY APPLYING ADVANCED EMG MEASUREMENT
46.	Jovana Nikolić , Miladin Stefanović, Marko Đapan INDUSTRY 4.0 AND INDUSTRY 5.0 – OPPORTUNITIES AND THREATS 585
47.	Strahinja Djurović, Dragan Lazatević, Milan Mišić, Jelena Stanojković, Bojan Stojčetović, Jasmina Dedić ADVANTAGES AND DISADVANTAGES OF TECHNIQUES AND PROCESSES OF 3D PRINTING IN INDUSTRIAL APPLICATION
48.	Osman Mohamedyasin, Yasir Osman, Ramesh B. Aremanda CONCEPTUAL REVIEW ON THE NECESSITY OF 3D PRINTING FEATURED CONSTRUCTION IN ERITREA
49.	Glgorije Mirkov, Mirko Đapić ROUTING FLEXIBILITY ANALYSIS OF DIDACTIC FLEXIBLE MANUFACTURING CELLS USING EVIDENCE NETWORKS
50.	Nemanja Pajić, Jovana Aleksić, Fatima Živić, Aleksandar Đorđević AI APPLICATION IN QUALITY ASSURANCE OF INDUSTRIAL LASER WELDING PROCESSES
51.	Vladimir Stanislavovich Fetisov, Dmitry Dmitriyevich Kudashov, Alexey Vladimirovich Ovchinnikov, Kseniya Olegovna Novikova STUDY ON OPEN CONTACT SYSTEMS WITH FLAT PARALLEL ELECTRODES FOR AERIAL ROBOTS CHARGING PLATFORMS
52.	Predrag Mitić, Marija Zahar Đorđević, Vuk Petronijević, Nebojša Abadić, Aleksandar Đorđević AUTOMATIC TOOL PATH GENERATION IN CONTOUR MILLING USING GENETIC ALGORITHM
53.	Đorđe Mijailović, Aleksandar Đorđević, Miladin Stefanović, Milan Erić QUALITY CONTROL IN THE MANUFACTURING INDUSTRY BASED ON THE APPLICATION OF COMPUTER VISION
54.	Haitam Ettazi, Hamza Moket, Jaafar Abouchaba DECTION AND RECOGNITION OF ROAD SIGNS USING YOLOV5
55.	Đorđe Mijailović, Aleksandar Đorđević, Miladin Stefanović, Milan Erić IDENTIFICATION OF PRODUCT NON-CONFORMITIES USING COMPUTER VISION ALGORITHMS
56.	Ramesh B. Aremanda, Hanna Biniam, Heran Alazar SIMULATION OF LIQUEFACTION OF NITROGEN RICH GASEOUS EMISSIONS FROM THE OXYGEN PRODUCTION PLANT
57.	Pavel Makarikhin, Anastasiya Grigorieva, Margarita Maksimenko CLUSTERING OF LOCALIZED ACOUSTIC EMISSION SOURCESBY THE DBSCAN ALGORITHM IN SEPARATORS
58.	Vladimir Khmelev, Roman Barsukov, Aleksandr Barsukov CONTROL OF THE ULTRASONIC EMITTERS PARAMETERS TO DETERMINE THE DEGREE OF TOOL MATERIALS AND PROTECTIVE COATINGS CAVITATION DESTRUCTION

14thIQC International Quality Conference

59.	Anatoliy Plakhtiev, Elshod Nabiyev, Yashnarjon Aliev, Ravshan Boboyorov, Yahyo	ojon
	Meliboev, Dildora Jalolova, Akmal Durmanov	
	MAIN CHARACTERISTICS OF NONCONTACT CONVERTERS OF LARGE	
	CURRENTS WITH LONGITUDINALLY DISTRIBUTED PARAMETERS FOR	
	CONTROL AND MONITORING SYSTEMS	1

- 61. Dmitry Balakin, Vitaly Shtykov, Eduard Trunov THE NEW PROCESSING METHOD OF QUASI-PERIODIC PULSE SIGNALS USING WAVELET ANALYSIS AND HERMIT TRANSFORM.......771

62.	Dorđe Milojević, Ivan Mačužić, Aleksandar Dorđević, Marija Savković, Marko Đapan COMPARATIVE ANALYSIS OF SOFTWARE TOOLS FOR AGILE PROJECT MANAGEMENT
63.	Nebojša Denić, Zoran Nešić, Kostadinka Stojanović BUSINESS INTELLIGENT SYSTEMS AND DISCOVERY OF KNOWLEDGE IN DATA
64.	Zoran Nešić, Nebojsa Denić, Kostadinka Stojanović IT PROJECT PLANNING PROCESS PARADIGMS805
65.	Evgeniy Pevtsov, Tatiana Demenkova, Alexander Sigov, Alexander Shnyakin, Semyon Moskolenko SOFTWARE IMPLEMENTATION OF IC TOPOLOGY TRANSFORMATIONS FOR PROTECTION AGAINST HARDWARE TROJANS
66.	Milica Tufegdžić, Vladimir Nedić, Aleksandar Mišković OBJECT-ORIENTED METRICS PREDICITION AS A TOOL FOR SOFWARE QUALITY EVALUATION
67.	Rrizal ula Ananta Fauzi, Arman Hj. Ahmad, Izian Idris, Siti Suhana Alias MODERN TECHNOLOGY FOR OLD-FASHIONED USERS: THE POWER OF E- WOM (ELECTRONIC WORD OF MOUTH) ON MOBILE PHONES PURCHASE AMONG OLDER GENERATIONS
68.	Hrvoje Puškarić MOBILE GAME DEVELOPMENT OVERVIEW863
69.	Hrvoje Puškarić, Marija Zahar Đorđević, Aleksandar Đorđević GAME DEVELOPMENT AND CONNECTION TO MODERN SOFTWARE ENGINEERING
70.	Zohid A. Hakimov, Asilbek Medatov, Viktor Kotetunov, Yuriy Kravtsov, Alisher Abdullaev ALGORITHM FOR THE DEVELOPMENT OF INFORMATION REPOSITORIES FOR STORING CONFIDENTIAL INFORMATION

International Quality Conference 14th IQC 71. Mohammed Seld Miles

71.	Mohammed Saleh Al Ansari, Abdul Hameed Kalifullah DESIGN AND ANALYSIS OF THE CHAMELEON SCHEDULING ALGORITHM FOR RECONFIGURABLE COMPUTING
72.	Hrvoje Puskaric GAME DEVELOPMENT TOOLS AND AI BASED ALGORITHMS FOR CREATION OF GAME WORLD
73.	Kostadinka Stojanović, Zoran Nešić, Nebojša Denić SPECIFICITY OF THE PROCESS OF INTRODUCING ERP SYSTEMS IN COMPANIES
74.	Pavle Popovic, Dragan Vujovic, Tamara Gvozdenovic THE RESEARCH OF CULTURAL ASPECTS INHERENT IN MARITIME COMPANIES, APPLYING MULTI – CRITERIA MODEL OF EMOTIONAL AND SOCIAL INTELLIGENCE FUNCTIONING
75.	Firas Alotoum, Ruba Elhawi THE ROLE OF DIGITAL PUBLIC RELATIONS IN IMPROVING THE QUALITY OF AIRLINES ORGANIZATIONS SERVICES
76.	Nikola Simić, Miladin Stefanović, Jovana Nikolić IMPROVING MONITORING OF EQUIPMENTS IN LOGISTIC'S SYSTEM 965
77.	M. Sakthivel, D.Buvisa, B.Gokula Vani, M.Jeyapriya, R.Nithya Sri FOOD PRODUCTS DEFILEMENT ANALYZER USING IOT
78.	M. Irpan, Agus Summantri, Marhaeni Fajar Kurniawati, RikaApriani Sukmana, Marhaeni Fajar, Syahrial Shaddiq DIGITAL COMMUNICATION IN AGRICULTURAL EXTENSION IN THE ERA OF THE INDUSTRIAL REVOLUTION 4.0
79.	Ramesh B. Aremanda, Samrawit Fanuel, Bahreselam Sielu PREDICTION OF CALORIFIC VALUES OF WHEAT STRAW FROM PROXIMATE & ULTIMATE VARIABLES
80.	Anurag Hazarika, Samikshya Madhukullya COMMODIFICATION OF FOOD CULTURE OF THE BODO COMMUNITY OF ASSAM
81.	Bahreselam Sielu, Linda Tesfai, Ramesh B. Aremanda, Yosan Weldegabr, Goitom Gebreab, Siem Fitwi, Selam Ghirmay QUALITY ASSESSMENT OF ALID VOLCANIC ROCKS FOR THE POTENTIAL FERTILIZER APPLICATIONS
82.	Ramesh B. Aremanda, Nahom Abraham, Kidane Samuel, Filmon Hadish, Merhawi Habte, Heran Alazar SIMULATION AND PARAMETRIC STUDY OF ETHANOL DISTILLATION PLANT FOR ASMARA BREWERY
83.	Eyalarasan Karuppuchamy, SenayFitwi, Samuel Abraha, Ramesh Babu Aremanda, Kibron Tesfalem, Issac Frezghi QUALITATIVE AND QUANTITATIVE EVALUATION ON PERFORMANCE OF LOCAL HOPES (GESHO) IN BEER PRODUCTION

14thIQC **EVALUATE** International Quality Conference

84.	Haitam Ettazi, Najat Rafalia, Jaafar Abouchabaka APPLYING ARTIFICIAL INTELLIGENCE TO DETECT RETINAL DISEASES
85.	Aiham Gotani, Ariel Fuchs HOW TO MAINTAIN A QUALITY ENVIRONMENT IN HOSPITALS1079
86.	Valery Lesnykh, Tatiana Timofeeva METHODOLOGICAL ASPECTS OF SIMULATION MODELING OF EMERGENCY INTERACTION OF LIFE SUPPORT SYSTEMS
87.	Ikram Ahidar, Imadeddine Oubrahim, Forough Farhadi Cheshmeh Morvari THE USING OF THE ORGANIZATIONAL EXCELLENCE MODEL EFQM IN THE HEALTHCARE SECTOR
88.	Nasir Alawad, Amjad Humidi, Ahmed Alaraji IMPROVING ACTIVE DISTURBANCE REJECTIONDRC CONTROL FOR ROBOTICS HOME-BASED TO LOWER EXTREMITY REHABILITATION CARE
89.	Sakhthivel Murugesan, Sowmiya Devi Gomathi Sankar, Jose Ezhilarasi Benedict Raj, Lakshmi Priya Ganesh Sankar CARDIOVASCULAR DISEASE RISK PREDICTION USING DEEP LEARNING
90.	Karthik K, Deepthi J.H., Dhurga S., Sangavi S CLASSIFICATION OF BRAIN TUMOR USING CONVOLUTIONAL NEURAL NETWORK
91.	Kiki Rezki Aulia, Alpiana Maulitia Rosanti, Lina Ratnasari, Syahrial Shaddiq RELATIONSHIP BETWEEN UPPER ARM CIRCUMSTANCES AND COMPLIANCE WITH FE TABLET CONSUMPTION WITH THE INCIDENCE OF ANEMIA IN PREGNANT WOMEN AT EDUCATIONAL HEALTH CENTER IN 20221133
92.	Dodi Setiawan Riatmaja, Rinaldi Rinaldi, Syahrial Shaddiq, Muhammad Yusri Dzal Yahya THE ROLE OF HUMAN RESOURCE INFORMATION SYSTEMS WHEN FACING THE COVID-19 PANDEMIC CRISIS IN YOGYAKARTA STARTUP COMPANIES
93.	Tamás Csiszér PROCESS PRIORITIZATION OF THE UNIVERSITY OF SZEGED - A SUCCESSFUL CASE STUDY1151
94.	Glgorije Mirkov, Miladin Stefanović, Milica Gerasimović INDUSTRY 4.0: SOME ASPECTS OF DEVELOPING DIDACTIC FMC1163
95.	Kostadinka Stojanović, Jelena Stojanović, Nebojša Denić, Zoran Nešić PARADIGMS OF APPLICATION OF ICT IN TEACHING1173
96.	Norhasanah, Khuzaini, Sanusi, M. Irpan, Syahrial Shaddiq DISTANCE LEARNING COMMUNICATION STRATEGY AT THE POLICE INSPECTORATE SCHOOL IN SOUTH KALIMANTAN1179

International Quality Conference 14th IQC 27. Wilter Frieder

97.	Wilter Friales
	COLLEGIALITY IN THE ORGANIZATIONAL WORK OF STUDENTS AND THEIR REFLECTIVE EXPRESSIONS OF THE SCHOOL
	VALUES: AN ETHNOGRAPHIC STUDY1197
98.	Rahmadani Rahmadani, Jarkawi Jarkawi, Muhammad Yuliansyah, Syahrial Shaddiq IMPLEMENTATION OF UTILIZING STUDENT INTERESTS AND TALENTS IN INCREASING STUDENT LEARNING OUTCOMES AT SMK NEGERI 1 MARTAPURA AND SMK NEGERI 1 SUNGAI PINANG IN THE FIELD OF NATURAL SCIENCES
99.	Nagham Farah A TEACHER OR AN ACTOR? ON EMOTIONS AND THE EMOTIONAL LABOR AMONG TEACHERS: A LITERATURE REVIEW1229
100.	Kesavan Manoharan, Pujitha Dissanayake, Chintha Pathirana, Dharsana Deegahawature, Renuka Silva
	ASSESSING THE CONSTRUCTION SUPERVISORS' COMPETENCY TRAITS AND WORK QUALITIES ASSOCIATED WITH ENGLISH PROFICIENCY FOR EFFECTIVE COMMUNICATION IN THE INDUSTRIAL FLOWS: SRI LANKAN PERSPECTIVE
101.	Dhrar. M. Hanoon, Qasim A. aljanabi EXPERIMENTAL STUDY ON SOFT CLAY SOILS TO IMPROVE SETTLEMENT AND ULTIMATE STRESS USING THERMOS MECHANICAL LOADS1263
102.	Mohsen Shojaee, Samrad Jafarian-Namin, Siamak Noori, Mohammad Reza Mohammad Aliha, Arne Johannssen, Farid Hassanvand MONITORING SIMPLE LINEAR PROFILES IN PRODUCING POLYMER CONCRETES
103.	Badr Saleh Al-Abdi, Faisal A.M. Ali, Abdallah M.M Badr MODEL BASED SIX SIGMA CONCEPT AND PROCESS CAPABILITY INDICES: THE RESEARCH STUDY OF OIL INDUSTRIAL CASE IN YEMEN
104.	Pravin Ukey TAILORABILITY OF FABRICS - A REVIEW1305
105.	Weini T. Tesfatsion, Shewit Tesfatsion, Samrawit G.michael, Simret Tewelde, Ramesh B. Aremanda, Okbay Zerit, Haben Tekleweini, Eyalarasan Karuppuchamy COMPARATIVE STUDY ON PRODUCTION OF PAPER FROM BANANA FIBERS USING HYDRATED LIME AND CAUSTIC SODA AS PULPING AGENTS
106.	Magdalena Niewczas-Dobrowolska, Urszula Balon, Joanna M. Dziadkowiec THE INFLUENCE OF COVID-19 PANDEMIC ON FOOD SAFETY AND QUALITY ASSURANCE STANDARDS IN SELECTED
	COMPANIES IN POLAND 1323

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IMPLEMENTATION OF CIRCULAR ECONOMY AND LEAN APPROACHES FOR A MORE COMPETITIVE AND SUSTAINABLE INDUSTRY

Abstract: The circular economy concept has been considered one of the most innovative and essential approaches for more sustainable economic and industrial growth in the 21st century. Regardless of their size, organizations are frequently structurally designed to be efficient and optimized at all levels or defined as being LEAN. LEAN is a widely acclaimed approach for identifying and eliminating unnecessary and wasteful activities in the production process with simultaneously increasing the value of products. Observing the efficiency and advantages of circular economy and LEAN approaches, this article aims to show how their application can support the establishment of a more competitive, sustainable and green industry.

Keywords: circular economy, LEAN, sustainable industry, environmental improvements

1. Introduction

Over the past decades, environmental issues such as ozone depletion, the greenhouse effect, air pollution, toxic materials, noise pollution, ecosystem imbalances, and loss of biodiversity have caused great concern in economies around the world (Safari et al., 2018; Yang, 2018; Kuo & Lin, 2020). This concern is justified by the growth of population, along with technological advancement. The global problem of population growth is that the production of material goods is also growing, in order to satisfy consumer needs through the market. Contemporary consumer society is characterized by the syndrome of instantism (Nikolić et al., 2013), which is caused by the speed of change and instability of market flows. The global economy has been fluctuating over the last few decades (Fu & Liu, 2023) so characteristics of business

environment at the global level have experienced significant changes. Since the beginning of the first industrial revolution, economic activities have been continually growing, while the basis of their development has recorded a constant reduction of available reserves. In the period from 1970 to 2017, a significant exploitation increase of natural resources was noted at the global level, from 27.1 to 92.1 billion tons, which represents an average annual growth of 2.6 %. Demand for natural resources per capita has increased annually from 7.4 tons in 1970 to 12.2 tons in 2017 (IRP, 2019). On the other side, for the global economy, it is devastating that about one-fifth of the extracted resources worldwide end up as waste (OECD, 2015). In accordance to prior, resource extraction and waste production have increased rapidly in recent decades (Marín-Beltrán et al., 2022).

To reduce the impact that population have on the environment at a global level, it is necessary to transform unsustainable patterns

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of production and consumption of goods. The rapid changes in technology and global politics that characterize the modern world require management methods and the business environment which is constantly changing and improving. Innovation, flexibility and the ability to anticipate, identify and meet market needs are considered as crucial mechanisms for the growth and development of the economic system (Ćosić & Maksimović, 2014; Stanković, 2018).

The development of the global green economic system can be realized if business management finds and manage new working procedures and methods in organizations in order to increase resource efficiency and sustainability (Bengtsson et al., 2018; Kurdve & Bellgran, 2020). One of the types of adaptation to the requirements of modern economic development and technological progress is a LEAN and circular approach, which implementation in a particular organization includes techniques for establishing a productive and efficient work environment. The combination of these concepts represents an ideal solution to the current global problems, such as resource scarcity and environmental damage as well as a solution for the establishment of a closedloop economic system (Nadeem et al., 2019).

The recognition of LEAN management and circular economy by academics and policymakers is apparent, but of the highest importance is that organizations accept and implement those concepts. Consideration of these approaches has shown that many of their shortcomings of them result from the way they are implemented rather than any other aspect of business culture. These approaches allow rational business devoid of all forms of costs, losses and waste. Both analyzed approaches are considered relatively new and therefore there is still not much expert research on their long-term effect on industrial organizations. In order to answer the question of whether the application of the circular economy and LEAN approaches can support the establishment of a more sustainable industry, this research aims to understand the relationship between the circular economy and the LEAN approach through a literature review and comparative analysis of their basic principles.

2. Literature review

The current global business environment is characterized by dynamism, unpredictability, and intense competition, creating a demand for innovation in various forms, particularly in business philosophy. Primarily, high competition in the global market forces organizations to look for ways to maintain and improve competencies and gain a competitive advantage (Simeunovic et al., 2012). Competitive advantage and consumer satisfaction can be achieved through continuous work on improving business processes (Abbas & Hosein, 2010), which is possible through the implementation of modern approaches such as the circular economy and LEAN.

2.1. Circular economy

The concept of the circular economy (abbr. CE) is observed in contrast to the traditional linear economy based on the "take-makedispose" model, where resources are extracted, transformed into products, used, and ultimately disposed off in the form of waste (Morseletto, 2023). The CE can be described as an industrial economy which is based on the restorative capacity of natural resources (Bastein et al., 2013: Rizos et al., 2015) and in order to achieve minimization of generated waste, utilization of renewable sources of energy and gradual abolition of substances (Ellen harmful **MacArthur** Foundation, 2012) as well as retention of the value-added in products for as long as

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possible.

The implementation of CE is a process which takes place throughout society, involving different stakeholders and largely depends on the emergence of innovations in technology, social practices, organizational forms and business models. The main goals of adopting a CE are to reduce waste, increase resource efficiency and achieve a better balance between the economy, environment and society, in order to achieve sustainable development.

Consequence to prior, resource efficiency and green innovation have been identified as two key factors in achieving sustainable economic growth in developing countries (Sun et al., 2023). Namely, the fundamental principles of the CE are based on identified key factors in achieving sustainable economic growth. According to the Ellen MacArthur Foundation (2023), the implementation of a CE is guided by three main principles:

- Eliminate waste and pollution materials used in the design of products should be able to re-enter the economy at the end of their life cycle;
- Circulate products and materials (at their highest value) - keeping materials in use, either as products or, when they can no longer be used, as components or raw materials.
- Regenerate nature shifting the focus from extraction to regeneration of materials, since it is important to instead of continuously degrading nature, build natural capital.

In practice, the CE is implemented through a range of industrial and business solutions and applications based on 3R (reduce, reuse, and recycle) or an expanded 6R model (Jawahir & Bradley, 2016) that represents a new way of thinking about the use of resources.

The 6R model defines the CE through six activities that are shown in Figure 1.

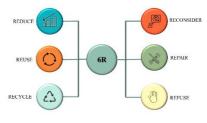


Figure 1. 6R model

The mentioned activities in a context of a CE can be described as follows:

- Reducing energy and material consumption in production processes as well as pollutant emission through the application of eco-design;
- Reusing products by giving or selling them to someone who needs them instead of disposing of them;
- Recycling waste into products, materials, or substances for their original or alternative purposes;
- Reconsidering business models to reduce waste generation and achieve cost savings;
- Repairing components and parts to prolong the product's lifespan;
- Refusing the use of anything that is not strictly necessary.

In response to climate change and resource concerns, the industry has recognized the significance of implementing CE through 6R activities. As a result, there has been a noticeable increase in the number of publications and case studies that seek to explain and demonstrate the specific strategies and technical elements necessary to achieve desired sustainability and circularity level in the industry.

2.2. LEAN

LEAN thinking originated in the Japanese automotive industry after World War II and is

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based largely on the Toyota Production System (abbr. TPS) developed by Eiji Toyoda and Taiichi Ohno, and it was used to improve quality and productivity at the Toyota Motor Company (Čiarnienė & Vienažindienė, 2014; Kumar et al., 2022). Before the establishment of LEAN, traditional business practices were used. The traditional concept of business was focused on ensuring the welfare of capital owners neglecting the other aspects of sustainable business. However, this orientation is not compatible with the convictions of the LEAN business philosophy.

The LEAN approach is a set of tools that help identify and frequently eliminate losses, and improve quality, time and cost of production and business. The LEAN philosophy improves the entire organization bv eliminating losses that occur during the work process. The LEAN organizations use fewer materials than traditional organizations, require less investment, use less equipment, require a lower labour force and generate less waste through the simultaneous creation of added value. Literally, the LEAN philosophy is a productivity approach used in business and production to optimize processes, provide resources, and maintain conditions that ensure the maximum quality of products and services delivered customers. to Implementation of the LEAN approach in the production process focuses on the reduction of waste and improvement of operational efficiency using a set of different tools to get these objectives (Al-Zuheri et al., 2021). The point of LEAN is not only in the concrete implementation of LEAN methods and tools but in the sweeping change of employees' and employers' consciousness (Abu et al., 2019).

Today, the implementation of the LEAN production system includes a large number of tools, but the type of applied tools depends on the conditions of certain goals specific to the company. Except for tools, this philosophy incorporates various models, methods and techniques to achieve predefined goals

including Kaizen, Jidoka, Poka Yoke, 5S, Total productive maintenance (abbr. TPM), Total quality management (abbr. TQM), Value stream mapping (abbr. VSM), Kanban, and Just in time (abbr. JIT), Heijunka, etc. (Despoudi, 2021). LEAN combines theory and tools that include both fundamental TPS concepts and newly created tools for process optimization and communication between people. TPS bases its philosophy on three Japanese terms, more precisely, on the 3Ms model shown in Figure 2.

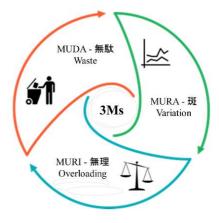


Figure 2. 3Ms model

Namely, the 3Ms model defines three causes of business inefficiency:

- MUDA stands for loss (waste) and is used for any activity that does not add value to the product/service but adds cost to it such as overproduction, inventory, motion, defects, over-processing, waiting, and transport;
- MURA represents all kinds of variations that can occur in production (in demand, in processing time, in product quality, etc.), which prevent the production process from taking place efficiently and effectively;



• MURI - shows the loss due to overloading that occurs due to the demand that a worker, machine or any technical system work beyond their capabilities.

The LEAN approach to process improvement is a popular and effective method for achieving significant positive results in various industries or organizations (Womack et al., 1990) but first, it is necessary to identify all inefficiencies in the organization. To ensure the benefits of applying the LEAN business concept, the following principles must be respected (Womack & Jones, 2003):

- Identify value defining value from the point of view of the end consumer;
- Map the value stream identifying all procedures in the business process and eliminating those that do not create value;
- Create flow ensuring the smooth flow of products to consumers;
- Establish pull harmonizing the product flow with consumer requirements;
- Seek perfection clearly defining the value for consumers, adequately identifying and establishing the value stream and eliminating redundant procedures and resource losses in the process.

It is essential to understand that LEAN principles can be used to improve all processes in a particular industrial organization, and not only its production part (Jina et al., 1997). Applying the basic principles of the LEAN business concept leads to numerous benefits both at the operational and strategic levels.

Application of the analyzed LEAN concept improves the level of sustainability in the industry. The contribution of LEAN tools to support organizations in achieving sustainable production is due to synergies between LEAN tools and sustainability (Silva et al., 2021).

3. Implementation of CE and LEAN approaches for a more competitive and sustainable industry

Considering European Green Deal whose main objective is to form the world's first continent that is climate-neutral by 2050, industry will need a secure supply of clean and affordable energy as well as raw materials (European Commission, 2020). Additionally, one of the main European Green Deal goals is to encourage the development of new markets for climate-neutral and green products which is the result of an established sustainable industry.

Establishment of a sustainable industry has become a necessity for modern consumer society. Sustainable industry represents manufacturing of products using economically sensible procedures that reduce their negative effects on the environment while conserving energy and natural (,,EPA", 2023). resources There are numerous benefits to promoting a sustainable including improving industry worker. community, as well as product safety.

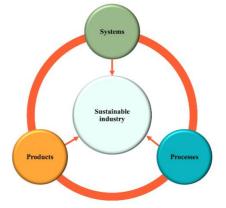


Figure 3. Integrated elements of sustainable industry (Jawahir & Bradle, 2016)

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Contemporary and sustainable industry is based on the use of advanced manufacturing method which promotes innovative technology for improving products or processes that drives the industry. Therefore, three integral interacting levels must be taken into account to attain a sustainable industry: products, processes and industry systems (Figure 3). It can be concluded that the achievement of a sustainable industry is a very complex task since identified elements must be integrated. Regardless, organizations are faced with the need to innovatively address their product development challenges to remain competitive in today's market. More precisely, to improve the resource efficiency and environmental friendliness of industrial processes, manufacturers must

CIRCULAR ECONOMY

identify unique techniques or methodologies. Promising plans to accomplish this goal include a CE and green-LEAN production. Integrating CE and LEAN thinking into the product development process can encourage a sustainable industry since both approaches focus on optimization of products, processes or systems. Based on the findings of the literature, there is a necessity for the coalescing of these approaches in the industry (Schmitt et al., 2021; Ciliberto et al., 2021; Skalli et al., 2022).

The possibility of implementation of CE and LEAN approaches for a more competitive and sustainable industry can be verified by analysis of the principle between these two approaches (Figure 4).

LEAN

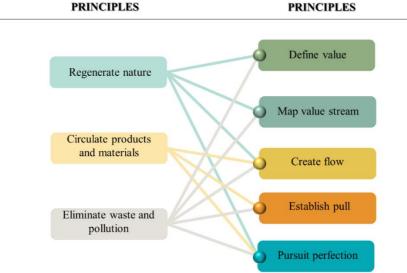


Figure 4. Relation between CE and LEAN principles

Based on Figure 4, it can be concluded that the main common elements of analyzed approaches are waste minimization and value creation. LEAN and CE approaches have a lot in common to contribute to one another (Nadeem et al., 2019). Even though they have certain differences, these approaches complement each other in creating significant results in industry (Pernstål et al., 2013). LEAN and CE differ in that CE takes a more holistic approach from a systems perspective to maximize the utility of the resource even after one life cycle of the product, whereas LEAN focuses on the immediate usage of the resource within a specific process (Nadeem et al., 2019).



Integration of the LEAN and CE is based on the maximum application and promotion of all positive sides of the analyzed approaches ("Novotek", 2022). In order to attain circularity as well as efficiency and effectiveness in industry, this integrating approach combines LEAN tools and processes with CE principles. Therefore, this paper introduces the first definition for proposed integration entitled C-LEAN which principles from considered uses kev approaches. The abbreviated name of integration indicates that its application can contribute to the development of a cleaner production that is a crucial element for the transition to a green and sustainable industry. C-LEAN is a framework for the sustainability transformation of business models in industrial organizations. Industrial business models formed in this way would help organizations to make and save money by maximising resource use, reducing resource loss, and eliminating waste generation. C-LEAN emphasizes lean thinking, design thinking, systems thinking, extending life of product, as well as reuse and recycling.

Downside of C-LEAN is reflected during the actual implementation of this approach since is not universal and uniform and cannot be applied in every organization in the same way. To address these issues, a uniform methodology and implementation of the newly defined approach should be developed.

4. Possibility for applying the C-LEAN approach in the Republic of Serbia

C-LEAN should be the target of many industrial organizations nowadays, all over the world. However, the problem is to implement this kind of model in industrial organizations operating in developing countries.

In general, the LEAN approach found application in the Republic of Serbia at the beginning of the 21^{st} century, first in foreign

organizations, and then in domestic ones (Kirin et al., 2018). On the other hand, CE was popularized in Serbia since the European Union adopted a package of measures for the transition to a CE at the end of 2015 to improve the region's competitiveness, open new workplaces, and establish sustainable growth systems (European Commission, 2015). Given that these business models are still new in the Republic of Serbia, their coalescent implementation would require systemic transformation. One of the characteristics of such transformation is that the costs are relatively low and that improvements are achieved primarily by better resource utilization that organization (Stojanović, alreadv possesses 2019). Therefore, C-LEAN could be interesting for organizations that operate in transition economies like the economy of the Republic of Serbia since there are limited resources. Applying C-LEAN approach in the Serbian industry is possible through one complex 5phase process shown in Figure 5.



Figure 5. C-LEAN implementation process ("CircularTRANS", 2023)

This implementation process starts with a diagnostic part where management of organization conducts research on the current business model and checks whether there is a possibility to apply analyzed approaches. Namely, in the first phase of implementation, performance measurement of CE, as well as LEAN thinking, is carried out. Obtained results represent a base for identifying opportunities in the C-LEAN implementation. The fourth step consists of defining a roadmap and finally, an action plan to address C-LEAN opportunities. C-LEAN



implementation process is created in accordance with the already developed CircularTRANS complete process. Undoubtedly, although Serbia is a developing country, applying C-LEAN in industrial organizations would create numerous benefits.

It is important to note that the biggest barrier to C-LEAN implementation in the Republic of Serbia is the lack of legal regulations in this area, as well as the lack of guidelines on how to implement and monitor this approach. Many organizations are not able to fully apply the C-LEAN due to the lack of a clear understanding of performance measurement of the CE as well as LEAN thinking which is considered as the first step of implementation (diagnosis).

5. Conclusion

C-LEAN approach in industry will create an opportunity to encourage circular, sustainable and working-intensive economic activities. CE and LEAN are two related concepts that are often discussed in the context of sustainability and operational efficiency in different aspects of business and production. CE is a sustainable economic model that seeks to minimize waste and maximize reuse of resources by keeping materials in use for as long as possible. It is based on the principles of reduce, reuse and recycle.

LEAN, on the other hand, is a production

philosophy that aims to optimize the flow of products and eliminate waste in manufacturing and service processes. It is focused on delivering high-quality products with minimum waste and maximizing value for customers.

Relation between CE and LEAN lies in their shared goal of reducing waste and maximizing efficiency. Principles of LEAN can be applied to support the implementation of CE by reducing waste in the production process and enabling reuse of resources. Additionally, CE offers a more holistic approach to sustainability, including the entire lifecycle of a product, which can be integrated into LEAN methodologies to further optimize the production process. When suggesting a particular organization to shift to a system where all operations are harmonized with the mentioned concepts, the risks associated with changes in the system must be analyzed. Namely, if one company already operates according to the LEAN approach, it will be easier for the management to transform it into a circular business, but there are undoubtedly certain risks. Barriers to the implementation of the CE in LEAN organizations largely depend on how much employers and employees are eager to change and to what extent they are engaged in the process of implementation. For this reason, further research will analyze some of the main structural barriers and risks when industrial organizations pursue C-LEAN business approach.

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